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## Warranty and Payment

### Getting Started

In committing your project to Christy Webber & Company, you will need to:

- Activate your bid with a signed contract and 60% deposit (Enhancement/Design contracts only).
- Maintenance contracts are invoiced in (8) equal, monthly payments.
- Remaining balance will be invoiced upon completion of installation.
- Payments may be made by Visa, MasterCard, America Express, Discover Card or check.
- Late payment of the balance will result in a 1.5% late charge (18% annually) assessed monthly until paid in full.

### Our Guarantee

Christy Webber & Company guarantees the installation and health of:

- Plant material (trees and shrubs) for (1) year.
- Hardscaping for (3) years.
- Plant material **not** guaranteed includes:
  - Perennials
  - Annuals
  - Bulbs
  - Sod
  - Boxwoods
  - Rhododendrons
  - Holly
  - Groundcover
  - Roses
- First replacement on non-warranty items will be provided at cost.
- Any additional replacements thereafter will be billed at full price.
- This guarantee **does not** cover factors that are out of our control including but not limited to:
  - extreme weather
  - animal damage
  - salt damage
- No adjustments or replacements will be made until the agreed upon contract is paid in full.
- Failure to make payment according to the terms of the signed contract shall invalidate any warranty.